

Applications and Consequences of Transparency in the Health Systems: A Systematic Scoping Review

Hossein Bouzarjomehri^{1,2}, Mohammadreza Maleki^{1*}, Javad Sajjadi-Khasraghi³, Yasaman Herandi⁴

¹Department of Health Services Management, School of Health Management and Information Sciences, Iran University of Medical Sciences, Tehran, Iran.

²Department of Environmental Health Engineering, Environmental Science and Technology Research Center, School of Public Health, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.

³Department of Health Management, Policy and Economics, School of Public Health, Tehran University of Medical Sciences, Tehran, Iran.

⁴Department of Pharmacoeconomics and Pharmaceutical Administration, School of Pharmacy, Tehran University of Medical Sciences, Tehran, Iran.

* Corresponding Author: Mohammadreza Maleki, Professor of Healthcare Management, Department of Health Services Management, School of Health Management and Information Sciences, Iran University of Medical Sciences, Tehran, Iran. Email: maleki.mr@iums.ac.ir

Received 2025 February 01; Accepted 2025 March 03.

Abstract

Context: Transparency is a crucial factor in addressing information asymmetry and inefficiencies within health systems. However, its outcomes can vary significantly.

Objectives: This study aims to explore the applications and consequences of transparency in health systems.

Methods: A scoping review was conducted, searching databases including PubMed, MEDLINE (Ovid), Scopus, Web of Science, ProQuest, and Google Scholar up to 2023. The six-step protocol by O'Malley and Arksey for scoping reviews was employed, adhering to the PRISMA-ScR reporting checklist. Data were extracted and summarized using a data collection form, then entered into MaxQDA software for coding, categorization, and synthesis.

Results: The review included 97 documents published between 1994 and 2022, predominantly from the United States. The studies identified various applications of transparency, such as quality and safety, pricing and costs, personal health records (PHR), prescriptions, payments, insurance, waiting times, staffing, and statistical data. A total of 137 positive outcomes were reported, including improved quality, efficiency, empowerment, satisfaction, and competition. Conversely, there were 37 instances of no effect and 34 instances of negative outcomes, such as risk aversion, reduced quality, increased costs, and misinterpretation.

Conclusions: The variability in the outcomes of public reporting can be attributed to the type and level of reporting, the structure of the health system, and the economic and cultural contexts. To enhance transparency effectively, it is essential to consider its outcomes and implement it in a principled and precise manner to maximize benefits and minimize potential harms.

Keywords: Transparency; Public Reporting; Outcomes; Health System; Scoping Review

1. Context

Information asymmetry in healthcare arises when one party, typically healthcare providers, possesses more information than the patients. This imbalance can lead to market failure, as patients may not make well-informed decisions regarding their care. The consequences include increased healthcare costs, reduced quality of care, and inefficiencies such as over-treatment or under-treatment (1). Addressing this issue necessitates enhancing transparency and information symmetry by making health service information more accessible to the public, thereby empowering them to make informed choices and regulate the market (2). Transparency relies on the free flow of information (3), and according to the World Bank, it entails the reliable and timely dissemination of

economic, social, and political information accessible to all stakeholders (4). Research and initiatives in this area are expanding, with transparency being applied across various fields within health systems (5). Although the specifics of disclosed information vary among countries, many developed nations have generally moved towards transparency based on their needs and limitations (6-9). Numerous studies have examined the effects of transparency, particularly on service quality (10-12). These studies indicate that by making healthcare providers' performance more visible and comparable, transparency and public reporting can stimulate competition, accountability, and learning, ultimately leading to better health outcomes and lower costs (13). However, the outcomes of



transparency in health systems have shown considerable variability (14-16). While reviews have been conducted on the consequences of transparency, especially regarding service quality, these reviews have typically focused on specific applications of transparency in healthcare (10-12). There is a lack of comprehensive reviews that encompass all applications and consequences of transparency.

2. Objectives

Therefore, this scoping review aims to compile the consequences of various applications of transparency within health systems to provide a holistic overview of its most significant aspects. The findings of this study can be particularly beneficial for developing countries, which may lag in transparency, by offering insights into global experiences, enhancing understanding of the what, why, and how of transparency in health systems, and applying these insights to improve their own systems.

3. Methods

3.1. Study Design

To achieve the study's aim, a scoping review method was employed due to the broad and complex nature of the research topic and related documents (17). The scoping review utilizes a structured and systematic search method but lacks some limitations of systematic reviews, such as the quality assessment of the reviewed articles. Consequently, a wide range of studies can be reviewed in less time, making scoping reviews suitable for policymakers seeking general evidence on specific topics (18). The six-step protocol by O'Malley and Arksey for scoping reviews was followed, which includes: Identifying research ques-

tions, identifying relevant studies using valid databases, reviewing articles and gray literature, selecting relevant studies from the initial pool, extracting data in the form of diagrams and tables, collecting, summarizing, and reporting findings, and optionally consulting stakeholders about the findings (18). Additionally, the PRISMA-ScR reporting checklist was adhered to.

3.2. Search Strategy

An initial search was conducted to identify the most suitable keywords and phrases, and a search strategy was developed. Given the breadth of the studies, the focus was on those reporting the outcomes of transparency in health systems, and the applications mentioned in these studies were also collected. Thus, the main keywords in this search formed three general branches: "Transparency," "health system," and "outcomes." The complete search strategy and the number of documents obtained are detailed in the Appendix.

3.3. Data Sources and Screening

Data were searched in databases including PubMed, MEDLINE (Ovid), Scopus, Web of Science, ProQuest, and Google Scholar up to 2023. Additionally, public databases were searched to access gray literature. The studies were imported into EndNote software, and screening was conducted by two authors, first based on the titles, then on abstracts and full texts. Disagreements between the two were reviewed and resolved by a third author. Inclusion criteria were studies that addressed applications and outcomes of transparency in health systems, while exclusion criteria included irrelevant and non-English studies. The screening process is shown in Figure 1.

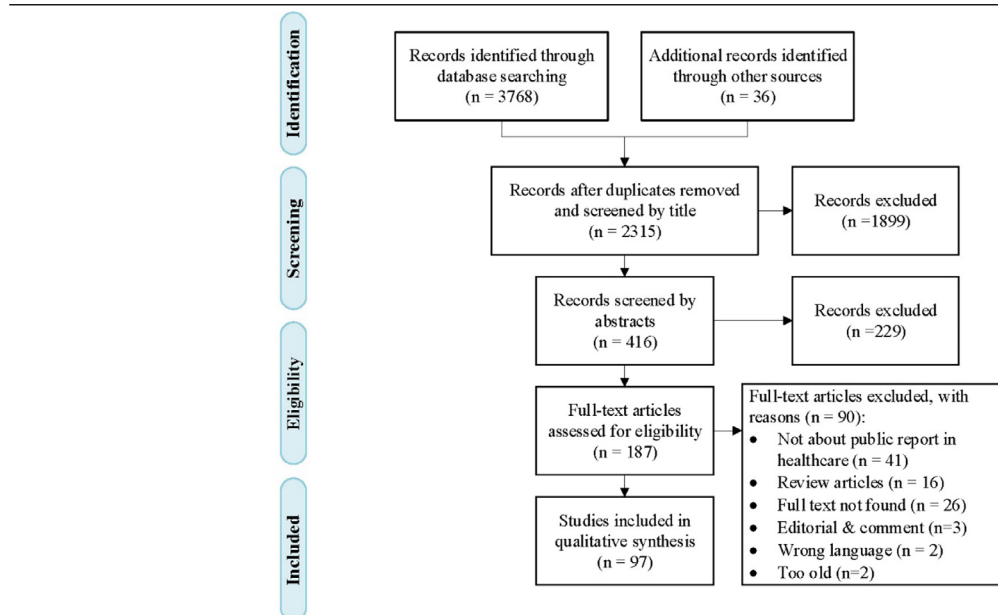


Figure 1. Document screening process flow chart

3.4. Data Extraction and Analysis

Data from the final documents were extracted and summarized using a data collection form, which included general components (such as authors, year of publication, country of study, and study method) and specific titles (including declared applications and outcomes, mechanisms of information dissemination, and declared objectives of transparency). The results were entered into MaxQDA qualitative analysis software, where findings were coded and categorized. Thematic analysis was used to analyze and synthesize components related to the research topic. yEd Graph Editor software was utilized to design a graphic diagram summarizing the applications and consequences of transparency.

4. Results

Finally, 97 documents were included in the study (19-

114). A few documents were excluded for several reasons despite containing significant information. Two studies were excluded due to their age and the possibility of non-application of their results (115, 116). Three documents were editorials and comments (117-119). Five documents did not include public reports; however, three of these included information reports for physicians and providers (120-122), and two addressed health education and close interaction with patients (123, 124). Two studies were not in English (125, 126), and in 26 cases, the full text of the documents was not found, which mostly included conference abstracts (127-151). Sixteen review studies were also identified (16, 152-163) and were excluded from the review, but their primary studies were reviewed, and new cases were included in this study. The final documents were published from 1994 to 2022, with most conducted in the United States (Figures 2 and 3).

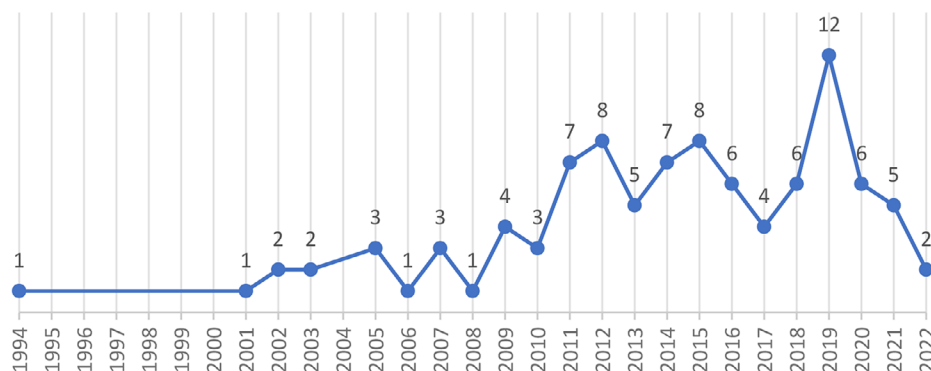


Figure 2. Frequency of studies based on publication year

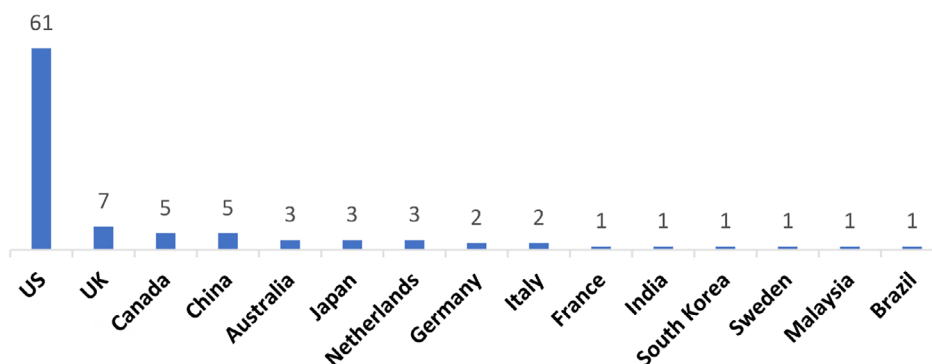


Figure 3. Frequency of studies by country

In terms of the study method, original and primary studies were included, of which 9 cases utilized the qualitative method, including interviews (13, 41, 75, 80, 87, 108, 112) and Delphi (85), and two cases employed a mixed method along with a quantitative survey (75, 80). The remaining studies were conducted quantitatively,

including observational case-control (19, 28, 32, 36, 49, 51, 59, 64, 72, 84, 93, 97-99, 101, 113), randomized controlled trials (RCT) (20, 23, 25, 31, 34, 60, 78, 82, 92), quasi-experimental intervention (40, 63, 65, 66, 77, 96), difference-in-differences (DID) design (46, 61, 71, 78, 89, 95, 102, 106, 111, 114), prospective cohort (88, 94), retrospective cohort (37,

50, 71, 81, 105), survey (24, 26, 55, 56, 67, 74, 75, 80, 86, 100), before and after (22, 27, 29, 30, 33, 35, 39, 43, 46, 51, 58, 62, 73, 76, 79, 91), time series analysis (21, 42, 48, 68, 94, 95, 104, 105, 107, 109), and Data Envelopment Analysis (DEA) (109). For data analysis, correlation and regression models were predominantly used (19, 22, 27, 32, 35, 36, 38, 42, 44, 47-49, 52-55, 57, 63, 64, 67-71, 73, 76, 78, 79, 81, 83, 84, 90, 97, 98, 103, 107, 109, 110, 113). One of the documents included was the report of the American Thoracic Surgeons Society (45).

In the studies, transparency was primarily enhanced with goals such as organizational learning and performance improvement, quality and safety improvement of services (e.g., reducing mortality and hospital infections, reducing readmission rates), improving care outcomes through active patient participation, increasing competition and accountability, and maintaining reputation. Additionally, goals included increasing efficiency and reducing healthcare costs, reducing inappropriate prescriptions (e.g., cesarean rates and unnecessary imaging), and optimizing staff quantity.

In the dimension of community empowerment, transparency aimed to increase patient satisfaction, awareness, and health literacy regarding various health aspects, including diagnosis and treatment, awareness of health services, and strengthening decision-making and patient choice. It also aimed to enhance patient awareness of financial relationships among healthcare providers and industrial companies, reduce anxiety about services, strengthen participation in decision-making, and improve patient-staff relationships. Finally, increasing access to high-quality and affordable services and medicines for patients and improving data and reporting quality were other goals mentioned for transparency in the health system.

To achieve these goals, mechanisms to promote transparency generally included publishing information on patient panels, electronic health records (EHR), personal health records (PHR), access to paper patient records, publishing on government and private websites, health insurance websites, and online report cards, which were promoted by the media and press to disseminate information and increase transparency. The results of the document analysis are presented below, based on the outcomes of each of the applications of transparency in the health system.

4.1. Transparency of Quality and Safety of Health Services

Most of the studies found (58 cases) have evaluated the consequences of service quality and safety transparency, with 19 cases (23-25, 28, 34, 38, 41, 51, 53, 59, 62, 75, 77, 82, 83, 106, 108, 110, 114) publishing a set of general information in this field. The remaining studies have focused on publishing specific indicators, such as the effect of publishing specific cases like mortality rates, as mentioned below. Most studies have measured the effect of transpar-

ency of this information on the quality and safety of care. Among them, 12 cases concluded that publishing this information leads to improvement in the quality and safety of care (23, 25, 38, 51, 53, 62, 75, 77, 114), including reducing mortality of patients under intervention (38, 59) and increasing quality improvement efforts (24, 25, 41). One study concluded that quality improvement occurred more in weaker centers because, due to the ceiling effect, stronger centers could not achieve significant improvement (114). Additionally, one study found that publicizing information was more effective in improving quality than private reports (25). The results of two studies showed that transparency was ineffective on the quality of care (28, 34). One study concluded that transparency leads to increased social welfare and reduced inequality in the short term but reduced social welfare in the long term (83), and another study stated that the impact of transparency on quality and satisfaction depended on different conditions (110).

Regarding other outcomes of this application of transparency, in the dimension of efficiency, one study concluded that it led to less payment for services (reducing patient costs) (59), adjusting the use of services (106), helping to cope with irrational use of medicine (82), and reducing length of stay (38). In the dimension of access, it led to increased specialization and reduced geographical specialization in the short term (83) and early and continuous service delivery (53). From the market perspective, it led to increased competition (59, 82), increased awareness and accountability of staff (41), and one study showed that it was effective on the reputation and public image of providers but had no impact on the market share of the provider (25). From the perspective of community empowerment, two studies concluded that it led to improved decision-making and choice of patients (82) and a more accurate public perception of service quality (25), but one study stated that it alone does not act as a stimulus for patient decision-making and performance improvement (108).

4.2. Reporting Treatment Outcomes

Twelve studies in the field of quality transparency of services specifically addressed the transparency of treatment outcomes and their results (19, 27, 37, 45, 49, 72, 79, 89, 93, 97, 99, 101). The outcomes in the quality dimension included seven cases of improved quality and safety of care (79, 101), encompassing increased quality improvement efforts (45), reduced mortality (19, 72, 99), and improved treatment outcomes (72) among patients under intervention. However, five cases reported no impact on quality, including no effect on short-term quality of care (89) and no effect on patient mortality (49, 89, 93, 97). Conversely, one study reported an increase in mortality among patients who did not receive the intervention, indicating the possibility of risk aversion by service providers (72). Inappropriate outcomes reported in the qual-

ity dimension included performing hasty interventions before definitive diagnosis, converting means to an end, and creating a tunnel vision in quality improvement, such as insufficient attention to patient preferences and misdirection of scarce resources (45).

In the access dimension, seven studies reported risk aversion and reduced service delivery to high-risk individuals (27, 49, 72, 97, 101), including the possibility of risk aversion by surgeons (93) and increased racial discrimination due to risk aversion by physicians (27). However, two studies did not find evidence of risk aversion (37, 93). This difference may stem from the type of health systems and the difference in providers' freedom of action.

In the dimension of market and community empowerment, one study reported no impact on the market share of the provider and the outcome of misinterpretation of information by patients (45).

4.3. Reporting Mortality Rate of Treatments or Hospitals

Eleven studies specifically addressed the disclosure of mortality rates of specific treatments or hospitals (21, 29, 44, 47, 52, 55, 57, 71, 81, 88, 104). The reported outcomes in the quality dimension included five cases of reduced mortality among patients under intervention (21, 29, 57, 88, 104) and three cases of no impact on patient mortality (44, 52, 71). However, one study reported that the mortality rate after discharge had increased (21).

In the access dimension, two studies did not find evidence of risk aversion (29, 81), but four studies reported risk aversion and reduced service delivery to high-risk individuals (71, 104) and risk aversion by less appropriate hospitals (44, 57).

From the market perspective, one study reported increased demand and market share for better hospitals (44), while another study reported no impact on the market share of the provider (47). Additionally, one study reported that this transparency did not cause physicians to use this information to refer patients (55). Finally, one study did not find evidence of data manipulation and fraud, and overall, no significant adverse effects were reported for this transparency (88).

4.3.1. Reporting Mortality Rate of Surgeons

Four studies addressed the disclosure of mortality rates of surgeons (26, 30, 32, 94). In the quality dimension, one study reported the outcomes of this transparency as reduced mortality of patients under intervention and reduced adverse complications (94), while another study did not find any impact on reducing patient mortality (30). This study also noted that this transparency reduced the number of surgeries performed by students (30).

In the access dimension, one study did not find evidence of risk aversion among surgeons and even reported increased acceptance of high-risk patients (94). Conversely, two studies reported risk aversion and reduced service

delivery to high-risk individuals (26) and noted that heart surgery was not repeated for high-risk patients (32).

4.4. Reporting Quality of Care in Nursing Homes and Elderly Care

Four studies specifically addressed the transparency of quality of care in nursing homes and elderly care, all of which reported improved quality and safety of care in the quality dimension (35, 36, 43, 46). Other reported outcomes included improved efficiency (43), improved patient access to services appropriate to their needs (46), improved decision-making and choice of patients (46), and increased competition (43).

4.5. Reporting Hospital Infection Rates

Three studies addressed the transparency of hospital infection rates (56, 61, 68). In the quality dimension, one study reported reduced hospital infection rates (61), while two studies reported no impact on reducing hospital infections (56, 68). Additionally, one study reported no impact on increasing unnecessary medicine and service delivery and found no evidence of risk aversion (68). One study also reported increased competition as an outcome in this area (61).

4.6. Reporting Patient Evaluations of Services

Two studies addressed the public reporting of patient evaluations of services, both of which found that this transparency increased satisfaction and improved patient experience (48, 67). One study also reported that this transparency improved the quality and safety of care, with smaller hospitals and for-profit hospitals showing more improvement (67).

4.7. Reporting Hospital Readmission Rate

The transparency of hospital readmission rates was the focus of two studies, which measured its outcomes in the efficiency dimension (76, 98). One study reported a reduction in readmissions (98), while another study reported an adjustment in the quantity of acute and emergency care after discharge and found no impact on adjusting the overall quantity of post-discharge care (76).

4.8. Reporting Performance in Diagnosis

One study specifically focused on the transparency of diagnostic performance, reporting outcomes of improved disease diagnosis and reduced mortality among patients under intervention (105).

4.9. Transparency of Price and Cost of Health Services

Nine studies addressed the application of price and cost transparency of health services (33, 64, 65, 73, 86, 96, 102, 109, 113), primarily measuring its outcomes on efficiency

and reducing health costs. In total, five studies concluded that this transparency increased efficiency, which included paying less for services (reducing patient costs) (64), reducing the price of health services (102), reducing the price of medical tests (73), reducing the price of imaging services (65, 73), reducing the cost of services in markets with high price variation (73), and increasing the efficiency of medical imaging (109).

Three studies concluded that it had no impact on reducing the price of health services (33), reducing the price of visits (73), and reducing hospital costs (113). Additionally, three studies reported negative effects, such as increasing the number of services and total health costs per patient (96), reducing the technical efficiency of hospitals (109), and increasing the operational costs of hospitals (113).

In the market dimension, two studies reported positive effects, such as increased competition (65), an increased number of patients, and increased income for centers with price transparency (86). From the perspective of community empowerment, one study reported improved decision-making and choice of patients (65), but another study found no impact on consumer search (102). This could be due to the low price elasticity of health services, meaning that patients use more important indicators than the price of services for their choice. Additionally, the fact that patients are insured may reduce their motivation to search for cheaper prices. Finally, one study concluded that this transparency increased patient satisfaction (86).

4.10. Transparency of Medicine Prices

Three studies specifically addressed the transparency of medicine prices (70, 90, 112). In one case, transparency of wholesale medicine prices led to a decrease in the retail price of medicines (90). However, in two cases, the price of medicines did not decrease (70, 112).

4.11. Access to Personal Health Records

Fourteen studies addressed patients' access to their personal health records (20, 31, 39, 40, 50, 54, 58, 60, 80, 84, 85, 87, 100, 103). Two additional studies in this area were excluded due to being outdated (115, 116). Based on the definition of this study, access to personal health records does not align with "public disclosure" of information, as not all information is available to everyone; each person only has access to their personal information. However, this application of transparency was included in the study because it ultimately increased public access to information and empowered the community.

The most evaluated outcome of this application of transparency was in the field of empowerment and satisfaction of the community. Five studies reported that this transparency led to an increase in patients' knowledge of the details of diagnosis and treatment of their disease (20, 40, 58, 87, 100). Two studies reported improved patient

decision-making in the treatment process (39, 40), and three studies reported better self-care management for patients (39, 40, 85). Additionally, two studies stated increased access to information for patients at the required time and place (39, 87). However, two studies stated that it had no impact on empowerment and improvement of patient self-care (31, 54), and in one case, misinterpretation of information by patients was reported (80).

In the field of satisfaction and patient relations, three studies reported improved satisfaction and experience of patients (20, 39, 40), and three studies reported improved relationships between patients and caregivers (20, 39, 40). One concern was the increase in patient anxiety, but one study reported the creation of a sense of confidence and security for patients (20), one study reported reduced emotional distress of patients (40), and four studies reported no impact on increasing anxiety and worry of patients (31, 39, 40, 87). However, one study reported no impact on patient satisfaction (31), and one study reported a negative impact on the patient's relationship with the doctor (80).

The impact of this application on the quality of services was also examined in a study, which reported no impact on patient mortality and on reducing readmission (84). In the field of efficiency and access, two studies reported increased use of services (50), including more use of screening (103), and in one case, an adjustment in the use of services (60). However, one study stated that this transparency increased the workload of physicians to respond to patients (80). Finally, one study reported that this transparency improved the quality of data and medical records (85), and another study stated that this transparency had no significant adverse effects (31).

4.12. Reporting Prescriptions of Providers

Seven studies examined the transparency of prescriptions (42, 63, 66, 69, 74, 78, 107) and measured its outcomes on efficiency. Five cases reported improvement and adjustment of prescriptions (66, 78), including reducing unnecessary medicine prescriptions (63, 74) and improving and adjusting the use of services in nursing homes and elderly care (107). One study showed that although transparency through the website had no impact on reducing cesarean sections, the media and press were effective in reducing the cesarean rate (42). Another study reported no impact on prescribing unnecessary imaging (69).

4.13. Other Applications

Several studies examined transparency in specific applications and their outcomes. One study addressed the transparency of coverage and benefits of health insurance, highlighting outcomes such as improved decision-making and choice of patients and increased price elasticity of demand for health insurance (22). Another study focused on the transparency of industry payments to

physicians, reporting that people were informed about the possibility of accessing information on industry payments to physicians, but this information did not lead to an increase in people's awareness of industry payments to their own physicians (95).

One study addressed the transparency of the number of health workers, reporting a reduction in the patient-to-nurse ratio and improved quality and safety of care (91). Another study examined the public reporting of waiting times for surgery, stating that this transparency improved decision-making and choice of patients but had no impact on reducing patient waiting times (111).

One study addressed the transparency of health statistics and reported no impact on health service coverage (92). Another study, which referred to the public disclosure of open data in the health sector using a qualitative method, reported outcomes such as improving quality and safety of care, reducing the price of health services, increasing the quality of data, improving efficiency, evidence-based and data-driven improvements, and empowering the community through improving health literacy and promoting patient participation (13). Figures 4 and 5 provide a summary of applications and consequences of transparency in the health system.

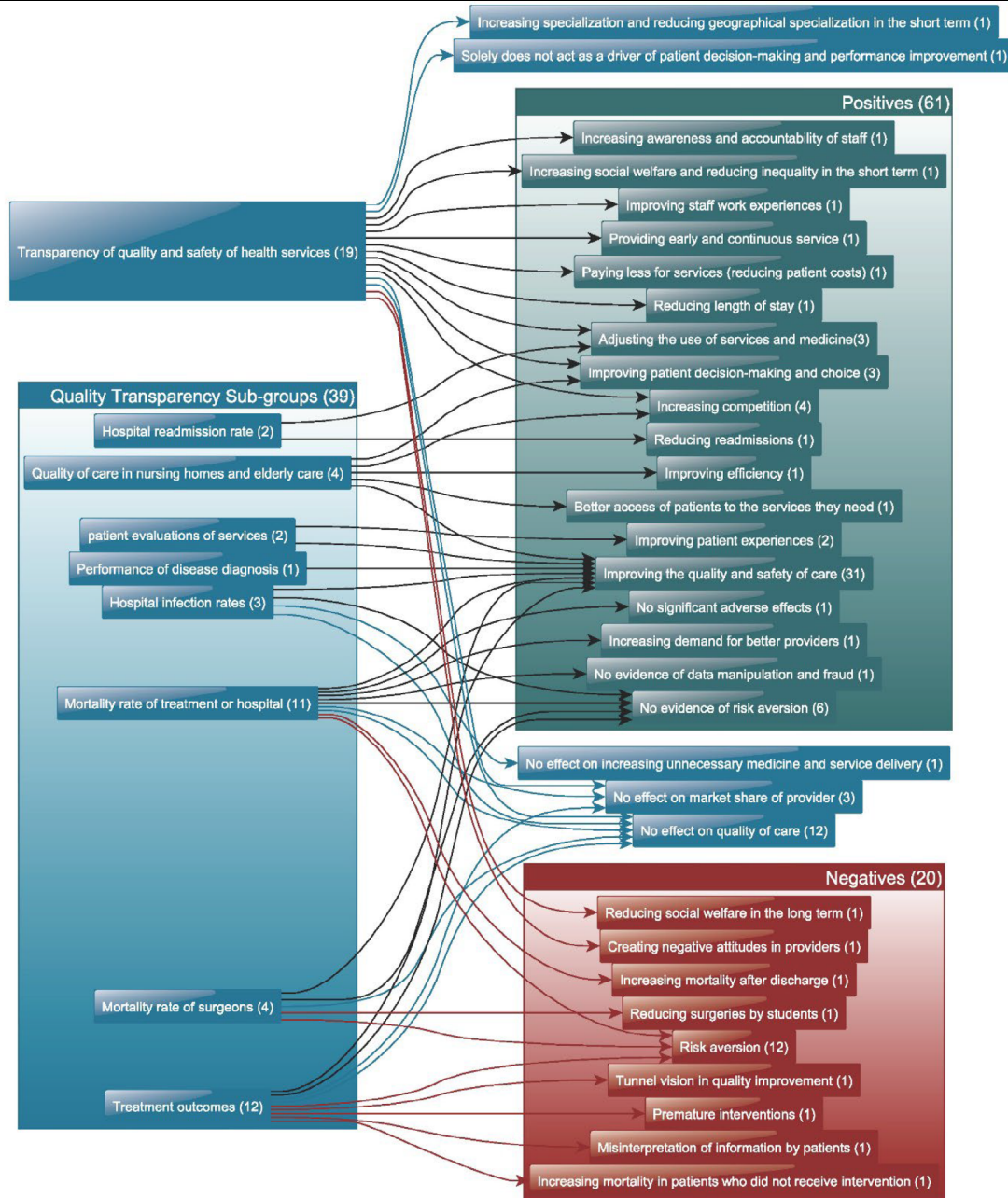


Figure 4. Summary of effects of healthcare quality and safety transparency

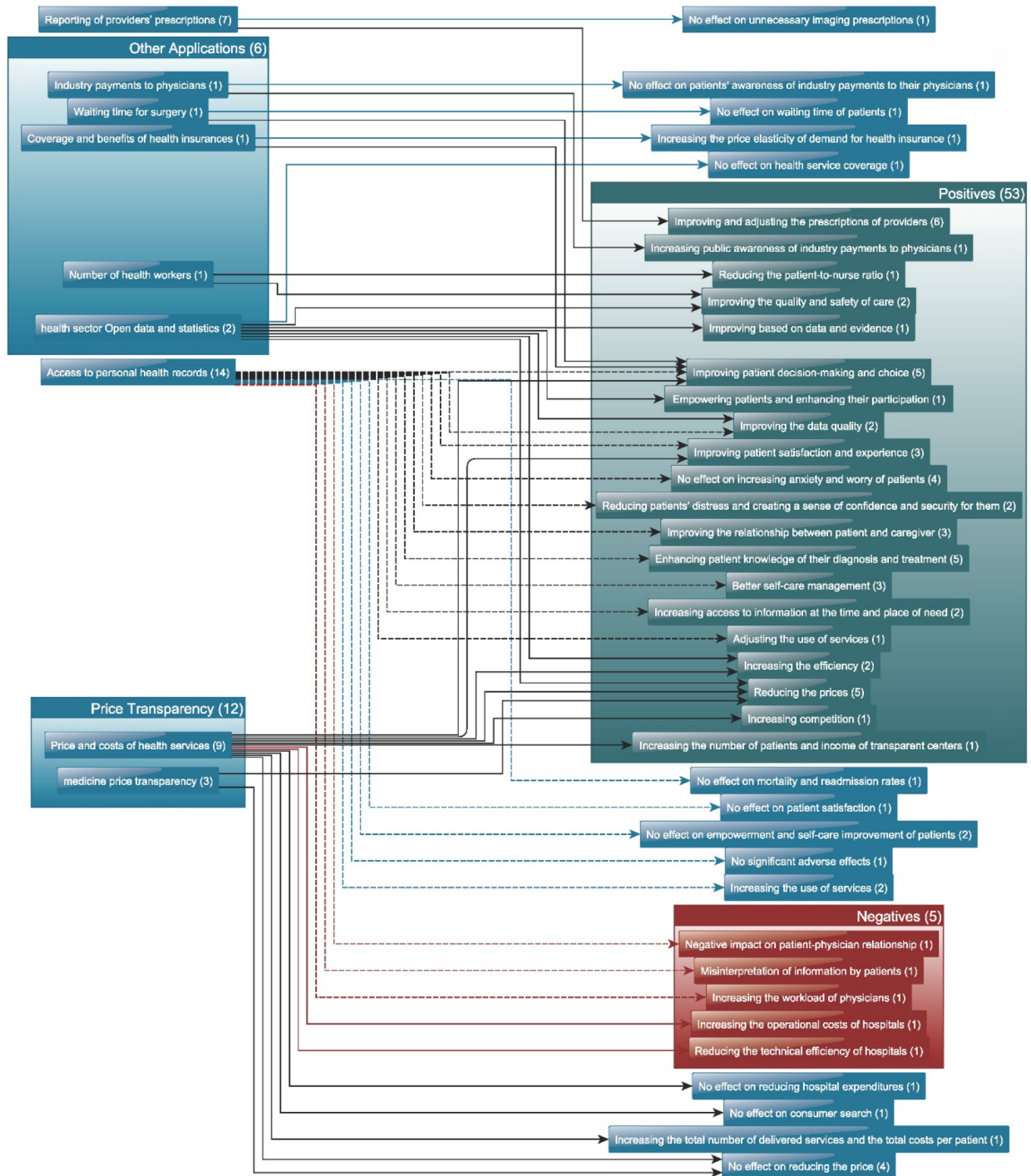


Figure 5. Summary of effects of other health system transparency applications

5. Discussion

This study was conducted with the aim of exploring the applications and outcomes of transparency in the health system using a scoping review method. Ninety-seven studies were identified since 1994, addressing applications of transparency in the quality and safety of health services [58 cases], transparency of price and cost

of medicines and health services [12], access to personal health records [14], public reporting of prescriptions and health services [7], transparency of industry payments to physicians [1], transparency of coverage and benefits of health insurance [1], waiting time for surgery [1], number of health workers [1], and statistics and open data of the health sector [2].

Among the outcomes, 123 positive outcomes were categorized into groups: Improving quality and safety of care [45], improving efficiency and reducing costs [24], empowering the community and improving literacy and participation and choice of patients [20], improving satisfaction and relationships of patients and staff [12], increasing competition and market regulation [11], increasing access to services and information [7], promoting health, welfare, and social justice [2], and increasing the quality of records and data [2]. Additionally, fourteen cases reported no negative impact, including no impact on risk aversion of health service providers [7], no impact on increasing anxiety and worry of patients [4], no impact on data fabrication and fraud [1], and no significant adverse effects [2].

Thirty-seven cases of no positive impact were reported, including no impact on quality and safety of care [16], efficiency and cost reduction [9], empowerment of the community [6], market share of providers [3], increased coverage of services and reduced waiting time [2], and patient satisfaction [1]. Thirty-four negative outcomes were also reported, primarily involving risk aversion and reduced service delivery to high-risk individuals [16], followed by negative impact on service quality [6], increased costs and reduced efficiency [4], negative impact on staff satisfaction and their relationships with patients [2], misinterpretation of information by patients [2], data fraud, data fabrication, and incorrect coding [1], reduced social welfare in the long run [1], increased price elasticity of demand for health insurance [1], and increased specialization [1].

In other review studies, 10 cases examined the outcomes of transparency of performance and quality of health services (10, 11, 15, 16, 153, 155, 157, 160, 161, 163), 5 cases examined the outcomes of access to personal health records (152, 154, 156, 158, 159), and one case examined the effects of transparency of the price of health services (162). The results of these studies also showed similar outcomes to the present study and provided a moderate level of evidence to support the role of public reporting of performance in stimulating quality improvement activities, consumer choice, improved clinical outcomes, improved experience and satisfaction of patients, reduced costs, and other positive outcomes. Additionally, similar unwanted outcomes to those reported in this study existed.

These differences in the outcomes of public reporting in different regions may be related to the type of indicators, the level of data reported, the method of publication, the infrastructure of the health system, and the economic and cultural contexts. However, the present study covered a wider range of applications of transparency in the health system and aimed to provide an overview of the set of applications and outcomes existing in health systems.

5.1. Conclusions

The results of this study show that transparency in health systems has been broadly applied and has yielded numerous positive outcomes, particularly in improv-

ing care quality, efficiency, and patient empowerment. Despite these benefits, transparency also presents challenges, including risk aversion among providers and potential misinterpretation of information by patients. The impact of transparency varies based on several factors, including the type of data reported, publication methods, and regional economic and cultural contexts. Therefore, to improve transparency in each of its applications in health systems, sufficient attention should be paid to the set of its outcomes. Transparency should be implemented in a principled and accurate manner to maximize its positive outcomes and control its unwanted outcomes as much as possible (164-166).

5.2. Policy Recommendations

1. Implement targeted transparency measures: Focus on areas with proven positive outcomes, such as quality and safety of care, to leverage transparency for the greatest benefit.
2. Educate stakeholders: Provide training for health service providers and patients to correctly interpret transparency data, reducing misinterpretation and anxiety.
3. Customize transparency initiatives: Tailor transparency efforts to regional characteristics, ensuring alignment with local health system infrastructure and cultural norms.
4. Monitor and evaluate impact: Continuously assess the effects of transparency measures to identify unintended negative outcomes and adjust strategies accordingly.
5. Promote principled transparency: Ensure that transparency is implemented ethically and accurately, focusing on maximizing positive outcomes and minimizing potential harms.

The most important stakeholders for these policy recommendations include healthcare providers, patients, policymakers, health insurances, and regional health authorities. Healthcare providers and patients are directly impacted by transparency measures and require education to interpret data correctly. Policymakers and health insurances play a crucial role in implementing and customizing transparency initiatives to fit local contexts. Regional health authorities are essential for monitoring and evaluating the impact of these measures, ensuring they are ethically and accurately applied to maximize benefits and minimize harms.

These recommendations aim to enhance the effectiveness of transparency in health systems while mitigating any adverse effects. By adopting a principled approach, policymakers can ensure that transparency serves as a tool for improvement rather than a source of contention.

5.3. Limitations

Despite the relative comprehensiveness of this research, some applications of transparency and its outcomes may have been missed. For example, the role of transparency in controlling corruption in health systems, decision-

making and policy-making, increasing political accountability, financial discipline, and other similar issues were not found in the studies. One possible reason may be that these applications have been generally discussed in topics related to public administration and management, and searching for them specifically within the health system did not yield results. Therefore, it is suggested that scientists and policymakers in this field also consider other applications and outcomes of transparency in health systems.

Acknowledgments

We would like to thank all our research and administrative colleagues at Iran University of Medical Sciences who cooperated and accompanied us in this path. In addition, we would like to thank Microsoft Bing for providing us with online English writing assistance and feedback on our manuscript and we are grateful for its valuable suggestions and corrections. After using this tool/service, the authors reviewed and edited the content as needed and take full responsibility for the content of the publication.

Authors' Contribution: H. B. had the main role in conceptualization, methodology, formal analysis, validation, visualization, and writing original draft. M. M. played the major role in project administration, investigation, methodology, supervision and review and editing. J. S. and Y. H. have collaborated in data curation, formal analysis and validation.

Conflict of Interests: The authors had no conflict of interest in this study.

Data Reproducibility: The dataset presented in the study is available on request from the corresponding author during submission or after publication.

Ethical Approval: The authors are accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved. The study was approved by the institutional ethics board of Iran University of Medical Sciences (No.: IR.IUMS.REC.1400.1170)

Funding/Support: This work was supported by the Iran University of Medical Sciences (grant number 22643). The funding source had no involvement in the study design, data collection, analysis, interpretation, report writing, or the decision to submit the article for publication.

References

1. Folland S, Goodman AC, Stano M, Danagoulouian S. *The economics of health and health care*. Routledge; 2024.
2. Bridgewater B, Irvine D, Keogh B. NHS transparency. *BMJ*. 2013;**347**:f4402. [PubMed ID:23836717]. <https://doi.org/10.1136/bmj.f4402>.
3. Graham J, Plumptre TW, Amos B. *Principles for good governance in the 21st century*. Ottawa, Canada: Institute on governance Ottawa; 2003.
4. Kaufmann D, Bellver A. Transparenting Transparency: Initial Empirics and Policy Applications. *SSRN Electronic J*. 2005. <https://doi.org/10.2139/ssrn.808664>.
5. Metcalfe D, Rios Diaz AJ, Olufajo OA, Massa MS, Ketelaar NA, Flottorp SA, et al. Impact of public release of performance data on the behaviour of healthcare consumers and providers. *Cochrane Database Syst Rev*. 2018;**9**(9):CD004538. [PubMed ID:30188566]. [PubMed Central ID:PMC6513271]. <https://doi.org/10.1002/14651858.CD004538.pub3>.
6. Bouzarjomehri H, Akbari Sari A, Jafari Pooyan E, Herandi Y, Rajaei S. Comparative study of hospitals' transparency in eight countries. *Hakim J*. 2019;**22**(4):273-83.
7. Rechel B, McKee M, Haas M, Marchildon GP, Bousquet F, Blumel M, et al. Public reporting on quality, waiting times and patient experience in 11 high-income countries. *Health Policy*. 2016;**120**(4):377-83. [PubMed ID:26964783]. <https://doi.org/10.1016/j.healthpol.2016.02.008>.
8. Cacace M, Ettelt S, Brereton L, Pedersen JS, Nolte E. How health systems make available information on service providers: Experience in seven countries. *Rand Health Quarterly*. 2011;**1**(1):11.
9. Bouzarjomehri H, Akbari-Sari A, Jafari-Pooyan E, Herandi Y. [Transparency in Healthcare Providers Performance: The Experience of National Health Service (NHS)]. *Health Inf Manage*. 2018;**15**(4):197-200. Persian. <https://doi.org/10.22122/him.v15i4.3456>.
10. Dunt D, Prang KH, Sabanovic H, Kelaher M. The Impact of Public Performance Reporting on Market Share, Mortality, and Patient Mix Outcomes Associated With Coronary Artery Bypass Grafts and Percutaneous Coronary Interventions (2000-2016): A Systematic Review and Meta-Analysis. *Med Care*. 2018;**56**(11):956-66. [PubMed ID:30234769]. [PubMed Central ID:PMC6226216]. <https://doi.org/10.1097/MLR.0000000000000990>.
11. Kelaher M, Prang KH, Sabanovic H, Dunt D. The impact of public performance reporting on health plan selection and switching: A systematic review and meta-analysis. *Health Policy*. 2019;**123**(1):62-70. [PubMed ID:30340906]. <https://doi.org/10.1016/j.healthpol.2018.10.003>.
12. Ketelaar NA, Faber MJ, Flottorp S, Rygh LH, Deane KH, Eccles MP. Public release of performance data in changing the behaviour of healthcare consumers, professionals or organisations. *Cochrane Database Syst Rev*. 2011(11):CD004538. [PubMed ID:22071813]. [PubMed Central ID:PMC4204393]. <https://doi.org/10.1002/14651858.CD004538.pub2>.
13. Martin EG, Begany GM. Opening government health data to the public: benefits, challenges, and lessons learned from early innovators. *J Am Med Inform Assoc*. 2017;**24**(2):345-51. [PubMed ID:27497796]. [PubMed Central ID:PMC7651893]. <https://doi.org/10.1093/jamia/ocw076>.
14. Vukovic V, Parente P, Campanella P, Sulejmani A, Ricciardi W, Specchia ML. Does public reporting influence quality, patient and provider's perspective, market share and disparities? A review. *Eur J Public Health*. 2017;**27**(6):972-8. [PubMed ID:29186463]. <https://doi.org/10.1093/eurpub/ckx145>.
15. Campanella P, Vukovic V, Parente P, Sulejmani A, Ricciardi W, Specchia ML. The impact of Public Reporting on clinical outcomes: a systematic review and meta-analysis. *BMC Health Serv Res*. 2016;**16**:296. [PubMed ID:27448999]. [PubMed Central ID:PMC4957420]. <https://doi.org/10.1186/s12913-016-1543-y>.
16. Chen J. Public reporting of health system performance: a rapid review of evidence on impact on patients, providers and health-care organisations. *Evidence Check*. 2010:1-92.
17. Peters MD, Godfrey CM, Khalil H, McInerney P, Parker D, Soares CB. Guidance for conducting systematic scoping reviews. *Int J Evid Based Healthc*. 2015;**13**(3):141-6. [PubMed ID:26134548]. <https://doi.org/10.1097/XEB.0000000000000050>.
18. Arksey H, O'Malley L. Scoping studies: towards a methodological framework. *Inter J Social Res Methodol*. 2005;**8**(1):19-32. <https://doi.org/10.1080/1364557032000119616>.
19. Hannan EL. Improving the Outcomes of Coronary Artery Bypass Surgery in New York State. *JAMA: The J American Med Assoc*. 1994;**271**(10). <https://doi.org/10.1001/jama.1994.03510340051033>.
20. Phipps H. Carrying their own medical records: the perspective of pregnant women. *Aust N Z J Obstet Gynaecol*. 2001;**41**(4):398-401. [PubMed ID:11787912]. <https://doi.org/10.1111/j.1479-828x.2001.tb01316.x>.
21. Baker DW, Einstadter D, Thomas CL, Husak SS, Gordon NH, Cebul RD. Mortality trends during a program that publicly reported hospital performance. *Med Care*. 2002;**40**(10):879-90. [PubMed ID:12395022]. <https://doi.org/10.1097/00005650-200210000-00000>.

- 00006.
22. Wedig GJ, Tai-Seale M. The effect of report cards on consumer choice in the health insurance market. *J Health Econ*. 2002;**21**(6):1031-48. [PubMed ID:12475124]. [https://doi.org/10.1016/S0167-6296\(02\)00075-9](https://doi.org/10.1016/S0167-6296(02)00075-9).
23. Hibbard JH, Stockard J, Tusler M. Does publicizing hospital performance stimulate quality improvement efforts? *Health Aff (Millwood)*. 2003;**22**(2):84-94. [PubMed ID:12674410]. <https://doi.org/10.1377/hlthaff.22.2.84>.
24. Tu JV, Cameron C. Impact of an acute myocardial infarction report card in Ontario, Canada. *Int J Qual Health Care*. 2003;**15**(2):131-7. [PubMed ID:12705706]. <https://doi.org/10.1093/intqhc/mzg015>.
25. Hibbard JH, Stockard J, Tusler M. Hospital performance reports: impact on quality, market share, and reputation. *Health Aff (Millwood)*. 2005;**24**(4):1150-60. [PubMed ID:16012155]. <https://doi.org/10.1377/hlthaff.24.4.1150>.
26. Narins CR, Dozier AM, Ling FS, Zareba W. The influence of public reporting of outcome data on medical decision making by physicians. *Arch Intern Med*. 2005;**165**(1):83-7. [PubMed ID:15642879]. <https://doi.org/10.1001/archinte.165.1.83>.
27. Werner RM, Asch DA, Polsky D. Racial profiling: the unintended consequences of coronary artery bypass graft report cards. *Circulation*. 2005;**111**(10):1257-63. [PubMed ID:15769766]. <https://doi.org/10.1161/01.CIR.0000157729.59754.09>.
28. Pham HH, Coughlan J, O'Malley AS. The impact of quality-reporting programs on hospital operations. *Health Aff (Millwood)*. 2006;**25**(5):1412-22. [PubMed ID:16966741]. <https://doi.org/10.1377/hlthaff.25.5.1412>.
29. Bridgewater B, Grayson AD, Brooks N, Grotte G, Fabri BM, Au J, et al. Has the publication of cardiac surgery outcome data been associated with changes in practice in northwest England: an analysis of 25,730 patients undergoing CABG surgery under 30 surgeons over eight years. *Heart*. 2007;**93**(6):744-8. [PubMed ID:17237128]. [PubMed Central ID:PMC1955202]. <https://doi.org/10.1136/hrt.2006.106393>.
30. Khan OA, Iyengar S, Pontefract DE, Rogers V, Ohri SK, Livesey SA. Impact of surgeon-specific data reporting on surgical training. *Ann R Coll Surg Engl*. 2007;**89**(8):796-8. [PubMed ID:17999823]. [PubMed Central ID:PMC2173189]. <https://doi.org/10.1308/003588407X232080>.
31. Tuil WS, Verhaak CM, Braat DD, de Vries Robbe PF, Kremer JA. Empowering patients undergoing in vitro fertilization by providing Internet access to medical data. *Fertil Steril*. 2007;**88**(2):361-8. [PubMed ID:17416366]. <https://doi.org/10.1016/j.fertnstert.2006.11.197>.
32. Apolito RA, Greenberg MA, Menegus MA, Lowe AM, Sleeper LA, Goldberger MH, et al. Impact of the New York State Cardiac Surgery and Percutaneous Coronary Intervention Reporting System on the management of patients with acute myocardial infarction complicated by cardiogenic shock. *Am Heart J*. 2008;**155**(2):267-73. [PubMed ID:18215596]. <https://doi.org/10.1016/j.ahj.2007.10.013>.
33. Tu HT, Lauer JR. Impact of health care price transparency on price variation: the New Hampshire experience. *Issue Brief Cent Stud Health Syst Change*. 2009;128:1-4.
34. Tu JV, Donovan LR, Lee DS, Wang JT, Austin PC, Alter DA, et al. Effectiveness of public report cards for improving the quality of cardiac care: the EFFECT study: a randomized trial. *JAMA*. 2009;**302**(21):2330-7. [PubMed ID:19923205]. <https://doi.org/10.1001/jama.2009.1731>.
35. Werner RM, Konetzka RT, Kruse GB. Impact of public reporting on unreported quality of care. *Health Serv Res*. 2009;**44**(2 Pt 1):379-98. [PubMed ID:19178586]. [PubMed Central ID:PMC2677045]. <https://doi.org/10.1111/j.1475-6773.2008.00915.x>.
36. Werner RM, Konetzka RT, Stuart EA, Norton EC, Polsky D, Park J. Impact of public reporting on quality of postacute care. *Health Serv Res*. 2009;**44**(4):1169-87. [PubMed ID:19490160]. [PubMed Central ID:PMC2739023]. <https://doi.org/10.1111/j.1475-6773.2009.00967.x>.
37. Li Z, Carlisle DM, Marcin JP, Castellanos LR, Romano PS, Young JN, et al. Impact of public reporting on access to coronary artery bypass surgery: the California Outcomes Reporting Program. *Ann Thorac Surg*. 2010;**89**(4):1131-8. [PubMed ID:20338320]. <https://doi.org/10.1016/j.athoracsur.2009.12.073>.
38. Werner RM, Bradlow ET. Public reporting on hospital process improvements is linked to better patient outcomes. *Health Aff (Millwood)*. 2010;**29**(7):1319-24. [PubMed ID:20606180]. <https://doi.org/10.1377/hlthaff.2008.0770>.
39. Wiljer D, Leonard KJ, Urowitz S, Apatu E, Massey C, Quartey NK, et al. The anxious wait: assessing the impact of patient accessible EHRs for breast cancer patients. *BMC Med Inform Decis Mak*. 2010;**10**:46. [PubMed ID:20809950]. [PubMed Central ID:PMC2940864]. <https://doi.org/10.1186/1472-6947-10-46>.
40. Gravis G, Protiere C, Eisinger F, Boher JM, Tarpin C, Coso D, et al. Full access to medical records does not modify anxiety in cancer patients: results of a randomized study. *Cancer*. 2011;**117**(20):4796-804. [PubMed ID:21607939]. <https://doi.org/10.1002/cncr.26083>.
41. Hafner JM, Williams SC, Koss RG, Tschurtz BA, Schmaltz SP, Loeb JM. The perceived impact of public reporting hospital performance data: interviews with hospital staff. *Int J Qual Health Care*. 2011;**23**(6):697-704. [PubMed ID:21840943]. <https://doi.org/10.1093/intqhc/mzr056>.
42. Jang WM, Eun SJ, Lee CE, Kim Y. Effect of repeated public releases on cesarean section rates. *J Prev Med Public Health*. 2011;**44**(1):2-8. [PubMed ID:21483217]. <https://doi.org/10.3961/jpmph.2011.44.1.2>.
43. Park J, Werner RM. Changes in the relationship between nursing home financial performance and quality of care under public reporting. *Health Econ*. 2011;**20**(7):783-801. [PubMed ID:20578255]. <https://doi.org/10.1002/hec.1632>.
44. Romano PS, Marcin JP, Dai JJ, Yang XD, Kravitz RL, Rocke DM, et al. Impact of public reporting of coronary artery bypass graft surgery performance data on market share, mortality, and patient selection. *Med Care*. 2011;**49**(12):1118-25. [PubMed ID:22002641]. <https://doi.org/10.1097/MLR.0b013e3182358c78>.
45. Shahian DM, Edwards FH, Jacobs JP, Prager RL, Normand SL, Shewan CM, et al. Public reporting of cardiac surgery performance: Part 1—history, rationale, consequences. *Ann Thorac Surg*. 2011;**92**(3 Suppl):S2-11. [PubMed ID:21867789]. <https://doi.org/10.1016/j.athoracsur.2011.06.100>.
46. Werner RM, Konetzka RT, Stuart EA, Polsky D. Changes in patient sorting to nursing homes under public reporting: improved patient matching or provider gaming? *Health Serv Res*. 2011;**46**(2):555-71. [PubMed ID:21105869]. [PubMed Central ID:PMC3064919]. <https://doi.org/10.1111/j.1475-6773.2010.01205.x>.
47. Chen LM, Orav EJ, Epstein AM. Public reporting on risk-adjusted mortality after percutaneous coronary interventions in New York State: forecasting ability and impact on market share and physicians' decisions to discontinue practice. *Circ Cardiovasc Qual Outcomes*. 2012;**5**(1):70-5. [PubMed ID:22235066]. <https://doi.org/10.1161/CIRCOUTCOMES.111.962761>.
48. Ikkersheim DE, Koolman X. Dutch healthcare reform: did it result in better patient experiences in hospitals? A comparison of the consumer quality index over time. *BMC Health Serv Res*. 2012;**12**:76. [PubMed ID:22443174]. [PubMed Central ID:PMC3326705]. <https://doi.org/10.1186/1472-6963-12-76>.
49. Joynt KE, Blumenthal DM, Orav EJ, Resnic FS, Jha AK. Association of public reporting for percutaneous coronary intervention with utilization and outcomes among Medicare beneficiaries with acute myocardial infarction. *JAMA*. 2012;**308**(14):1460-8. [PubMed ID:23047360]. [PubMed Central ID:PMC3698951]. <https://doi.org/10.1001/jama.2012.12922>.
50. Palen TE, Ross C, Powers JD, Xu S. Association of online patient access to clinicians and medical records with use of clinical services. *JAMA*. 2012;**308**(19):2012-9. [PubMed ID:23168824]. <https://doi.org/10.1001/jama.2012.14126>.
51. Renzi C, Sorge C, Fusco D, Agabiti N, Davoli M, Perucci CA. Reporting of quality indicators and improvement in hospital performance: the P.Re.Val.E. Regional Outcome Evaluation Program. *Health Serv Res*. 2012;**47**(5):1880-901. [PubMed ID:22985031]. [PubMed Central ID:PMC3513610]. <https://doi.org/10.1111/j.1475-6773.2012.01401.x>.
52. Ryan AM, Nallamothu BK, Dimick JB. Medicare's public reporting initiative on hospital quality had modest or no impact on mortality from three key conditions. *Health Aff (Millwood)*. 2012;**31**(3):585-92. [PubMed ID:22392670]. <https://doi.org/10.1377/hlthaff.2011.0719>.

53. Smith MA, Wright A, Queram C, Lamb GC. Public reporting helped drive quality improvement in outpatient diabetes care among Wisconsin physician groups. *Health Aff (Millwood)*. 2012;**31**(3):570-7. [PubMed ID:22392668]. [PubMed Central ID:PMC3329125]. <https://doi.org/10.1377/hlthaff.2011.0853>.
54. Tenforde M, Nowacki A, Jain A, Hickner J. The association between personal health record use and diabetes quality measures. *J Gen Intern Med*. 2012;**27**(4):420-4. [PubMed ID:22005937]. [PubMed Central ID:PMC3304034]. <https://doi.org/10.1007/s11606-011-1889-0>.
55. Brown DL, Epstein AM, Schneider EC. Influence of cardiac surgeon report cards on patient referral by cardiologists in New York state after 20 years of public reporting. *Circ Cardiovasc Qual Outcomes*. 2013;**6**(6):643-8. [PubMed ID:24221830]. <https://doi.org/10.1161/CIRCOUTCOMES.113.000506>.
56. Linkin DR, Fishman NO, Shea JA, Yang W, Cary MS, Lautenbach E. Public reporting of hospital-acquired infections is not associated with improved processes or outcomes. *Infect Control Hosp Epidemiol*. 2013;**34**(8):844-6. [PubMed ID:23838228]. [PubMed Central ID:PMC3979462]. <https://doi.org/10.1086/671279>.
57. McCabe JM, Joynt KE, Welt FG, Resnic FS. Impact of public reporting and outlier status identification on percutaneous coronary intervention case selection in Massachusetts. *JACC Cardiovasc Interv*. 2013;**6**(6):625-30. [PubMed ID:23787236]. [PubMed Central ID:PMC6948720]. <https://doi.org/10.1016/j.jcin.2013.01.140>.
58. Nissen MJ, Tsai ML, Blaes AH, Swenson KK, Koering S. Effectiveness of treatment summaries in increasing breast and colorectal cancer survivors' knowledge about their diagnosis and treatment. *J Cancer Surviv*. 2013;**7**(2):211-8. [PubMed ID:23417167]. <https://doi.org/10.1007/s11764-012-0261-7>.
59. Chou SY, Deily ME, Li S, Lu Y. Competition and the impact of online hospital report cards. *J Health Econ*. 2014;**34**:42-58. [PubMed ID:24463142]. <https://doi.org/10.1016/j.jhealeco.2013.12.004>.
60. Kashiwagi K, Tsukahara S. Impact of patient access to Internet health records on glaucoma medication: randomized controlled trial. *J Med Internet Res*. 2014;**16**(1):e15. [PubMed ID:24429379]. [PubMed Central ID:PMC3906702]. <https://doi.org/10.2196/jmir.2795>.
61. Marsteller JA, Hsu YJ, Weeks K. Evaluating the impact of mandatory public reporting on participation and performance in a program to reduce central line-associated bloodstream infections: evidence from a national patient safety collaborative. *Am J Infect Control*. 2014;**42**(10 Suppl):S209-15. [PubMed ID:25239712]. <https://doi.org/10.1016/j.ajic.2014.06.001>.
62. Renzi C, Asta F, Fusco D, Agabiti N, Davoli M, Perucci CA. Does public reporting improve the quality of hospital care for acute myocardial infarction? Results from a regional outcome evaluation program in Italy. *Int J Qual Health Care*. 2014;**26**(3):223-30. [PubMed ID:24737832]. <https://doi.org/10.1093/intqhc/mzu041>.
63. Wang X, Tang Y, Zhang X, Yin X, Du X, Zhang X. Effect of publicly reporting performance data of medicine use on injection use: a quasi-experimental study. *PLoS One*. 2014;**9**(10):e109594. [PubMed ID:25313853]. [PubMed Central ID:PMC4196947]. <https://doi.org/10.1371/journal.pone.0109594>.
64. Whaley C, Schneider Chafen J, Pinkard S, Kellerman G, Bravata D, Kocher R, et al. Association between availability of health service prices and payments for these services. *JAMA*. 2014;**312**(16):1670-6. [PubMed ID:25335149]. <https://doi.org/10.1001/jama.2014.13373>.
65. Wu SJ, Sylwestrzak G, Shah C, DeVries A. Price transparency for MRIs increased use of less costly providers and triggered provider competition. *Health Aff (Millwood)*. 2014;**33**(8):1391-8. [PubMed ID:25092841]. <https://doi.org/10.1377/hlthaff.2014.0168>.
66. Zhang X, Wang L, Zhang X. Application of propensity scores to explore the effect of public reporting of medicine use information on rational drug use in China: a quasi-experimental design. *BMC Health Serv Res*. 2014;**14**:492. [PubMed ID:25384897]. [PubMed Central ID:PMC4232652]. <https://doi.org/10.1186/s12913-014-0492-6>.
67. Elliott MN, Cohea CW, Lehrman WG, Goldstein EH, Cleary PD, Giordano LA, et al. Accelerating Improvement and Narrowing Gaps: Trends in Patients' Experiences with Hospital Care Reflected in HCAHPS Public Reporting. *Health Serv Res*. 2015;**50**(6):1850-67. [PubMed ID:25854292]. [PubMed Central ID:PMC4693845]. <https://doi.org/10.1111/1475-6773.12305>.
68. Flett KB, Ozonoff A, Graham DA, Sandora TJ, Priebe GP. Impact of Mandatory Public Reporting of Central Line-Associated Bloodstream Infections on Blood Culture and Antibiotic Utilization in Pediatric and Neonatal Intensive Care Units. *Infect Control Hosp Epidemiol*. 2015;**36**(8):878-85. [PubMed ID:25913602]. <https://doi.org/10.1017/ice.2015.100>.
69. Ganduglia CM, Zezza M, Smith JD, John SD, Franzini L. Effect of Public Reporting on MR Imaging Use for Low Back Pain. *Radiology*. 2015;**276**(1):175-83. [PubMed ID:25759966]. <https://doi.org/10.1148/radiol.15141145>.
70. Kohler JC, Mitsakakis N, Saadat F, Byng D, Martinez MG. Does Pharmaceutical Pricing Transparency Matter? Examining Brazil's Public Procurement System. *Global Health*. 2015;**11**:34. [PubMed ID:26238110]. [PubMed Central ID:PMC4523918]. <https://doi.org/10.1186/s12992-015-0118-8>.
71. Reineck LA, Le TQ, Seymour CW, Barnato AE, Angus DC, Kahn JM. Effect of public reporting on intensive care unit discharge destination and outcomes. *Ann Am Thorac Soc*. 2015;**12**(1):57-63. [PubMed ID:25521696]. [PubMed Central ID:PMC4342807]. <https://doi.org/10.1513/AnnalsATS.201407-342OC>.
72. Waldo SW, McCabe JM, O'Brien C, Kennedy KF, Joynt KE, Yeh RW. Association between public reporting of outcomes with procedural management and mortality for patients with acute myocardial infarction. *J Am Coll Cardiol*. 2015;**65**(11):119-26. [PubMed ID:25790884]. [PubMed Central ID:PMC4368858]. <https://doi.org/10.1016/j.jacc.2015.01.008>.
73. Whaley C. Searching for Health: The Effects of Online Price Transparency. *SSRN Electronic Journal*. 2015. <https://doi.org/10.2139/ssrn.2684809>.
74. Du X, Zhang X, Tang Y, Zhang X, Wang L, Wang X. How public reporting of prescription quality indicators influence prescribing practices? A survey of general practitioners. *J Eval Clin Pract*. 2015;**21**(5):943-51. [PubMed ID:26202749]. <https://doi.org/10.1111/jep.12410>.
75. Christiansen A, Barnes T, Bewley T, Kaehne A, Lynes D, Kirkcaldy A. An evaluation of the Open and Honest Care Programme in acute NHS trusts in Northern England. *J Nurs Manag*. 2016;**24**(6):755-65. [PubMed ID:27005997]. <https://doi.org/10.1111/jonm.12379>.
76. DeVore AD, Hammill BG, Hardy NC, Eapen ZJ, Peterson ED, Hernandez AF. Has Public Reporting of Hospital Readmission Rates Affected Patient Outcomes?: Analysis of Medicare Claims Data. *J Am Coll Cardiol*. 2016;**67**(8):963-72. [PubMed ID:26916487]. <https://doi.org/10.1016/j.jacc.2015.12.037>.
77. Kraska RA, Krummenauer F, Geraedts M. Impact of public reporting on the quality of hospital care in Germany: A controlled before-after analysis based on secondary data. *Health Policy*. 2016;**120**(7):770-9. [PubMed ID:27220517]. <https://doi.org/10.1016/j.healthpol.2016.04.020>.
78. Liu C, Zhang X, Wang X, Zhang X, Wan J, Zhong F. Does public reporting influence antibiotic and injection prescribing to all patients? A cluster-randomized matched-pair trial in china. *Medicine (Baltimore)*. 2016;**95**(26):e3965. [PubMed ID:27367995]. [PubMed Central ID:PMC4937909]. <https://doi.org/10.1097/MD.00000000000003965>.
79. van Veghel D, Martijn M, de Mol B, Measurably Better Study G, Advisory B. First results of a national initiative to enable quality improvement of cardiovascular care by transparently reporting on patient-relevant outcomes. *Eur J Cardiothorac Surg*. 2016;**49**(6):1660-9. [PubMed ID:26984991]. <https://doi.org/10.1093/ejcts/ezw034>.
80. Winget M, Haji-Sheikhi F, Brown-Johnson C, Rosenthal EL, Sharp C, Buyyounouski MK, et al. Electronic Release of Pathology and Radiology Results to Patients: Opinions and Experiences of Oncologists. *J Oncol Pract*. 2016;**12**(8):e792-9. [PubMed ID:27382001]. [PubMed Central ID:PMC6366249]. <https://doi.org/10.1200/JOP.2016.011098>.
81. Hua M, Scales DC, Cooper Z, Pinto R, Moitra V, Wunsch H. Impact of Public Reporting of 30-day Mortality on Timing of Death after Coronary Artery Bypass Graft Surgery. *Anesthesiology*. 2017;**127**(6):953-60. [PubMed ID:28906266]. [PubMed Central ID:PMC5685908]. <https://doi.org/10.1097/ALN.0000000000001884>.
82. Liu C, Tang Y, Wang D, Zhang X. The effect of public reporting pre-

- sentation on patients' decision making: An experimental survey in Yunan Province, China. *Medicine (Baltimore)*. 2017;**96**(24):e7203. [PubMed ID:28614266]. [PubMed Central ID:PMC5478351]. <https://doi.org/10.1097/MD.00000000000007203>.
83. Saghaian S, Hopp WJ. Can Public Reporting Cure Healthcare? The Role of Quality Transparency in Improving Patient-Provider Alignment. *SSRN Electronic Journal*. 2017. <https://doi.org/10.2139/ssrn.3066318>.
 84. Dumitrascu AG, Burton MC, Dawson NL, Thomas CS, Nordan LM, Greig HE, et al. Patient portal use and hospital outcomes. *J Am Med Inform Assoc*. 2018;**25**(4):447-53. [PubMed ID:29300961]. [PubMed Central ID:PMC7647026]. <https://doi.org/10.1093/jamia/ocx149>.
 85. Liyanage H, Liaw ST, Konstantara E, Mold F, Schreiber R, Kuziemytsky C, et al. Benefit-risk of Patients' Online Access to their Medical Records: Consensus Exercise of an International Expert Group. *Yearb Med Inform*. 2018;**27**(1):156-62. [PubMed ID:29681044]. [PubMed Central ID:PMC6115222]. <https://doi.org/10.1055/s-0038-1641202>.
 86. Mehta A, Xu T, Bai G, Hawley KL, Makary MA. The Impact of Price Transparency for Surgical Services. *Am Surg*. 2018;**84**(4):604-8. [PubMed ID:29712614].
 87. Rexhepi H, Ahlfeldt RM, Cajander A, Huvila I. Cancer patients' attitudes and experiences of online access to their electronic medical records: A qualitative study. *Health Informatics J*. 2018;**24**(2):115-24. [PubMed ID:27440056]. <https://doi.org/10.1177/1460458216658778>.
 88. Vallance AE, Fearnhead NS, Kuryba A, Hill J, Maxwell-Armstrong C, Braun M, et al. Effect of public reporting of surgeons' outcomes on patient selection, "gaming," and mortality in colorectal cancer surgery in England: population based cohort study. *BMJ*. 2018;**361**:k1581. [PubMed ID:29720371]. [PubMed Central ID:PMC5930269]. <https://doi.org/10.1136/bmj.k1581>.
 89. Yamana H, Kodan M, Ono S, Morita K, Matsui H, Fushimi K, et al. Hospital quality reporting and improvement in quality of care for patients with acute myocardial infarction. *BMC Health Serv Res*. 2018;**18**(1):523. [PubMed ID:29973281]. [PubMed Central ID:PMC6033287]. <https://doi.org/10.1186/s12913-018-3330-4>.
 90. Ahmad NS, Hatah E, Makmor-Bakry M. Association between medicine Price declaration by pharmaceutical industries and retail prices in Malaysia's private healthcare sector. *J Pharm Policy Pract*. 2019;**12**:15. [PubMed ID:31304021]. [PubMed Central ID:PMC6607540]. <https://doi.org/10.1186/s40545-019-0176-z>.
 91. de Cordova PB, Rogowski J, Riman KA, McHugh MD. Effects of Public Reporting Legislation of Nurse Staffing: A Trend Analysis. *Policy Polit Nurs Pract*. 2019;**20**(2):92-104. [PubMed ID:30922205]. [PubMed Central ID:PMC6813777]. <https://doi.org/10.1177/1527154419832112>.
 92. Fabbri C, Dutt V, Shukla V, Singh K, Shah N, Powell-Jackson T. The effect of report cards on the coverage of maternal and neonatal health care: a factorial, cluster-randomised controlled trial in Uttar Pradesh, India. *Lancet Glob Health*. 2019;**7**(8):e1097-e108. [PubMed ID:31303297]. [https://doi.org/10.1016/S2214-109X\(19\)30254-2](https://doi.org/10.1016/S2214-109X(19)30254-2).
 93. Gupta A, Gurm HS, Kirtane AJ. Upstream Impact of Public Reporting. *Circ Cardiovasc Interv*. 2019;**12**(4):e007878. [PubMed ID:30998387]. [PubMed Central ID:PMC6592429]. <https://doi.org/10.1161/CIRCINTERVENTIONS.119.007878>.
 94. Jones DA, Rathod KS, Koganti S, Lim P, Firooz S, Bogle R, et al. The association between the public reporting of individual operator outcomes with patient profiles, procedural management, and mortality after percutaneous coronary intervention: an observational study from the Pan-London PCI (BCIS) Registry using an interrupted time series analysis. *Eur Heart J*. 2019;**40**(31):2620-9. [PubMed ID:31220238]. <https://doi.org/10.1093/eurheartj/ehz152>.
 95. Kanter GP, Carpenter D, Lehmann L, Mello MM. Effect of the public disclosure of industry payments information on patients: results from a population-based natural experiment. *BMJ Open*. 2019;**9**(2):e024020. [PubMed ID:30826793]. [PubMed Central ID:PMC6398799]. <https://doi.org/10.1136/bmjopen-2018-024020>.
 96. Kobayashi D, Goto R, Tsugawa Y. Impact of improved price transparency on patients' demand of healthcare services. *Soc Sci Med*. 2019;**235**:112390. [PubMed ID:31325901]. <https://doi.org/10.1016/j.socscimed.2019.112390>.
 97. Nathan AS, Shah RM, Khatana SA, Dayoub E, Chatterjee P, Desai ND, et al. Effect of Public Reporting on the Utilization of Coronary Angiography After Out-of-Hospital Cardiac Arrest. *Circ Cardiovasc Interv*. 2019;**12**(4):e007564. [PubMed ID:30998398]. [PubMed Central ID:PMC9123930]. <https://doi.org/10.1161/CIRCINTERVENTIONS.118.007564>.
 98. Ray M, Sadeghi B, Ritley D, Romano PS. Impact of Mandated Public Reporting in California on 30-Day readmission following CABG surgery: A Health policy analysis. 2019 IEEE International Conference on Big Data (Big Data). 2019. p. 6205-7.
 99. Shahian DM, Torchiana DF, Engelman DT, Sundt TM, 3rd, D'Agostino RS, Lovett AF, et al. Mandatory public reporting of cardiac surgery outcomes: The 2003 to 2014 Massachusetts experience. *J Thorac Cardiovasc Surg*. 2019;**158**(1):110-24 e9. [PubMed ID:30772041]. <https://doi.org/10.1016/j.jtcvs.2018.12.072>.
 100. Shaverdian N, Chang EM, Chu FI, Morasso EG, Pfeffer MA, Cheng EM, et al. Impact of Open Access to Physician Notes on Radiation Oncology Patients: Results from an Exploratory Survey. *Pract Radiat Oncol*. 2019;**9**(2):102-7. [PubMed ID:30342179]. <https://doi.org/10.1016/j.prro.2018.10.004>.
 101. Singh V, Mendirichaga R, Bhatt P, Savani G, Jonnalagadda AK, Palacios I, et al. Association between Public Reporting of Outcomes and the Use of Mechanical Circulatory Support in Patients with Cardiogenic Shock. *J Interv Cardiol*. 2019;**2019**:3276521. [PubMed ID:31772523]. [PubMed Central ID:PMC6766255]. <https://doi.org/10.1155/2019/3276521>.
 102. Christensen HB, Floyd E, Maffett M. The Only Prescription Is Transparency: The Effect of Charge-Price-Transparency Regulation on Healthcare Prices. *Management Science*. 2020;**66**(7):2861-82. <https://doi.org/10.1287/mnsc.2019.3330>.
 103. Kim H, Mahmood A, Carlton E, Goldsmith J, Chang C, Bhuyan S. Access to Personal Health Records and Screening for Breast and Cervical Cancer Among Women with a Family History of Cancer. *J Cancer Educ*. 2020;**35**(6):1128-34. [PubMed ID:31264113]. <https://doi.org/10.1007/s13187-019-01568-5>.
 104. Kimmel SD, Walley AY, Linas BP, Kalesan B, Awtry E, Dobrilovic N, et al. Effect of Publicly Reported Aortic Valve Surgery Outcomes on Valve Surgery in Injection Drug- and Non-Injection Drug-Associated Endocarditis. *Clin Infect Dis*. 2020;**71**(3):480-7. [PubMed ID:31598642]. [PubMed Central ID:PMC7384313]. <https://doi.org/10.1093/cid/ciz834>.
 105. Selvaratnam RJ, Davey MA, Anil S, McDonald SJ, Farrell T, Wallace EM. Does public reporting of the detection of fetal growth restriction improve clinical outcomes: a retrospective cohort study. *BJOG*. 2020;**127**(5):581-9. [PubMed ID:31802587]. <https://doi.org/10.1111/1471-0528.16038>.
 106. Shields MC, Busch AB. The Effect of Centers for Medicare and Medicaid's Inpatient Psychiatric Facility Quality Reporting Program on the Use of Restraint and Seclusion. *Med Care*. 2020;**58**(10):889-94. [PubMed ID:32925415]. [PubMed Central ID:PMC7495495]. <https://doi.org/10.1097/MLR.0000000000001393>.
 107. Walker K, Shearkhani S, Bai YQ, McGilton KS, Berta WB, Wodchis WP. The Impact of the Long-term Care Homes Act and Public Reporting on Physical Restraint and Potentially Inappropriate Antipsychotic Use in Ontario's Long-term Care Homes. *J Gerontol A Biol Sci Med Sci*. 2020;**75**(4):813-9. [PubMed ID:31356654]. <https://doi.org/10.1093/gerona/glz143>.
 108. Exworthy M, Gabe J, Rees Jones I, Smith G. Explaining health system responses to public reporting of cardiac surgery mortality in England and the USA. *Health Econ Policy Law*. 2021;**16**(2):183-200. [PubMed ID:33455616]. <https://doi.org/10.1017/S1744133120000444>.
 109. Han A, Lee KH. The Impact of Public Reporting Schemes and Market Competition on Hospital Efficiency. *Healthcare (Basel)*. 2021;**9**(8). [PubMed ID:34442168]. [PubMed Central ID:PMC8391365]. <https://doi.org/10.3390/healthcare9081031>.
 110. Han A, Park J. Disparate Impacts of Two Public Reporting Initiatives on Clinical and Perceived Quality in Healthcare. *Risk Manag Healthc Policy*. 2021;**14**:5015-25. [PubMed ID:34938137]. [PubMed Central ID:PMC8685764]. <https://doi.org/10.2147/RMHP.S337596>.

111. Prang KH, Canaway R, Bismark M, Dunt D, Miller JA, Kelaher M. The impact of public performance reporting on cancer elective surgery waiting times: a data linkage study. *BMC Health Serv Res.* 2021;**21**(1):129. [PubMed ID:33557805]. [PubMed Central ID:PMC7871621]. <https://doi.org/10.1186/s12913-021-06132-w>.
112. Barrenho E, Lopert R. Exploring the consequences of greater price transparency on the dynamics of pharmaceutical markets. *OECD Health Working Papers.* 2022;**146**:0_1-43.
113. Han A, Lee KH, Park J. The impact of price transparency and competition on hospital costs: a research on all-payer claims databases. *BMC Health Serv Res.* 2022;**22**(1):1321. [PubMed ID:36335361]. [PubMed Central ID:PMC9636618]. <https://doi.org/10.1186/s12913-022-08711-x>.
114. Poldrugovac M, Amuah JE, Wei-Randall H, Sidhom P, Morris K, Al-lin S, et al. Public Reporting of Performance Indicators in Long-Term Care in Canada: Does it Make a Difference? *Can J Aging.* 2022;**41**(4):565-76. [PubMed ID:35403595]. <https://doi.org/10.1017/S0714980821000714>.
115. Stevens DP, Stagg R, Mackay IR. What happens when hospitalized patients see their own records. *Ann Intern Med.* 1977;**86**(4):474-7. [PubMed ID:300581]. <https://doi.org/10.7326/0003-4819-86-4-474>.
116. Short D. Some consequences of granting patients access to consultants' records. *Lancet.* 1986;**1**(8493):1316-8. [PubMed ID:2872441]. [https://doi.org/10.1016/S0140-6736\(86\)91232-8](https://doi.org/10.1016/S0140-6736(86)91232-8).
117. Chassin MR, Hannan EL, DeBuono BA. Benefits and hazards of reporting medical outcomes publicly. *N Engl J Med.* 1996;**334**(6):394-8. [PubMed ID:8538714]. <https://doi.org/10.1056/NEJM199602083340611>.
118. Turi ZG. The big chill: the deleterious effects of public reporting on access to health care for the sickest patients. *J Am Coll Cardiol.* 2005;**45**(11):1766-8. [PubMed ID:15936603]. <https://doi.org/10.1016/j.jacc.2005.03.003>.
119. Toussaint J, Shortell S, Mannon M. Improving the value of health-care delivery using publicly available performance data in Wisconsin and California. *Healthc (Amst).* 2014;**2**(2):85-9. [PubMed ID:26250373]. <https://doi.org/10.1016/j.hjdsi.2014.01.002>.
120. Epstein AJ. Effects of report cards on referral patterns to cardiac surgeons. *J Health Econ.* 2013;**29**(5):718-31. [PubMed ID:20599284]. <https://doi.org/10.1016/j.jhealeco.2010.06.002>.
121. Durand DJ, Feldman LS, Lewin JS, Brotman DJ. Provider cost transparency alone has no impact on inpatient imaging utilization. *J Am Coll Radiol.* 2013;**10**(2):108-13. [PubMed ID:23273974]. <https://doi.org/10.1016/j.jacr.2012.06.020>.
122. van Walraven C, Seth R, Austin PC, Laupacis A. Effect of discharge summary availability during post-discharge visits on hospital readmission. *J Gen Intern Med.* 2002;**17**(3):186-92. [PubMed ID:11929504]. [PubMed Central ID:PMC1495026]. <https://doi.org/10.1046/j.1525-1497.2002.10741.x>.
123. Arkedis J, Creighton J, Dixit A, Fung A, Kosack S, Levy D, et al. Can transparency and accountability programs improve health? Experimental evidence from Indonesia and Tanzania. *World Dev.* 2021;**142**:105369. [PubMed ID:34083862]. [PubMed Central ID:PMC8085768]. <https://doi.org/10.1016/j.worlddev.2020.105369>.
124. Urowitz S, Wiljer D, Dupak K, Kuehner Z, Leonard K, Lovrics E, et al. Improving diabetes management with a patient portal: a qualitative study of diabetes self-management portal. *J Med Internet Res.* 2012;**14**(6):e158. [PubMed ID:23195925]. [PubMed Central ID:PMC3510725]. <https://doi.org/10.2196/jmir.2265>.
125. Geraedts M, Auras S, Hermeling P, de Cruppe W. [Public reporting-forms and effects]. *Dtsch Med Wochenschr.* 2009;**134** Suppl 6:S232-3. [PubMed ID:19834852]. <https://doi.org/10.1055/s-0029-1241920>.
126. Oliveira RC, Souza JG, Oliveira Cde C, De Oliveira LF, Pelino JE, Martins AM, et al. [Access to information about how to prevent oral problems among school children in the public school network]. *Cien Saude Colet.* 2015;**20**(1):85-94. [PubMed ID:25650601]. <https://doi.org/10.1590/1413-81232014201.00032014>.
127. Willihnganz SC. Panel 3: The Unintended Consequences of Transparency. *The American Surgeon™.* 2006;**72**(11):1126-32. <https://doi.org/10.1177/000313480607201126>.
128. Zhou YY, Garrido T, Chin HL, Wiesenthal AM, Liang LL. Patient access to an electronic health record with secure messaging: impact on primary care utilization. *Am J Manag Care.* 2007;**13**(7):418-24.
129. Hollenbeak CS, Gorton CP, Tabak YP, Jones JL, Milstein A, Johannes RS. Reductions in mortality associated with intensive public reporting of hospital outcomes. *Am J Med Qual.* 2008;**23**(4):279-86. [PubMed ID:18658101]. <https://doi.org/10.1177/1062860608318451>.
130. Nyman JA, Li C. Price and quality transparency: how effective for health care reform? *Minnesota medicine.* 2009;**92**(7):32-5.
131. Muller MP, Detsky AS. Public reporting of hospital hand hygiene compliance—helpful or harmful? *JAMA.* 2010;**304**(10):1116-7. [PubMed ID:20823438]. <https://doi.org/10.1001/jama.2010.1301>.
132. Bolsin S, Barach P. The role and influence of public reporting of pediatric cardiac care outcome data. *Progress in Pediatric Cardiology.* 2012;**33**(1):99-101. <https://doi.org/10.1016/j.pppedcard.2011.12.016>.
133. Eaves-Leanos A, Dunn EJ. Open disclosure of adverse events: transparency and safety in health care. *Surg Clin North Am.* 2012;**92**(1):163-77. [PubMed ID:22269269]. <https://doi.org/10.1016/j.suc.2011.11.001>.
134. Mold F, Ellis B, de Lusignan S, Sheikh A, Wyatt JC, Cavill M, et al. The provision and impact of online patient access to their electronic health records (EHR) and transactional services on the quality and safety of health care: systematic review protocol. *Inform Prim Care.* 2012;**20**(4):271-82. [PubMed ID:23890339]. <https://doi.org/10.14236/jhi.v20i4.17>.
135. Epstein AM, Joynt KE, Jha AK, Orav EJ. Access to coronary artery bypass graft surgery under pay for performance: evidence from the premier hospital quality incentive demonstration. *Circ Cardiovasc Qual Outcomes.* 2014;**7**(5):727-34. [PubMed ID:25160840]. [PubMed Central ID:PMC4279704]. <https://doi.org/10.1161/CIRCOUTCOMES.114.001024>.
136. Yan Y, Fang S. [Transparency of information disclosure and effectiveness of hospital governance: A comparative study of the first and second generations of Nation Health Insurance]. *Taiwan J Public Health.* 2014;**33**(2):131-47. Chinese. <https://doi.org/10.6288/TJPH201433102095>.
137. Young MN, Yeh RW. Public reporting and coronary revascularization: risk and benefit. *Coron Artery Dis.* 2014;**25**(7):619-26. [PubMed ID:25248138]. <https://doi.org/10.1097/MCA.0000000000000169>.
138. Lavery AA, Laudicella M, Smith PC, Millett C. Impact of 'high-profile' public reporting on utilization and quality of maternity care in England: a difference-in-difference analysis. *J Health Serv Res Policy.* 2015;**20**(2):100-8. [PubMed ID:25712568]. <https://doi.org/10.1177/1355819615571444>.
139. Fernandez G, Narins CR, Ling FS. The influence of public reporting of outcome data on decision making by interventional cardiologists: A follow-up survey. *Circulation.* 2016;**134**(suppl_1):A20081-A.
140. Blumenthal DM, Zhao Y, Shen C, Kirtane AJ, Pinto DS, Resnic FS, et al. Public Reporting of PCI Outcomes and Provider Risk Aversion: The Results of a Survey of Interventional Cardiologists in Massachusetts and New York. *Circulation.* 2017;**136**(suppl_1):A12129-A.
141. Huded C, Kravitz K, Menon V, Gullett T, Kapadia S, Hantz S, et al. Impact of a Comprehensive ST Elevation Myocardial Infarction Protocol on Outcomes of Patients Excluded From Door to Balloon Time Public Reporting. *Circulation.* 2017;**136**(suppl_1):A15969-A.
142. Geissler A, Pross C, Strumann C. Improving quality through competition? The impact of public reporting on competition among hospitals. *European Journal of Public Health.* 2018;**28**(suppl_4). <https://doi.org/10.1093/eurpub/cky212.225>.
143. Nathan AS, Shah RM, Khatana S, Groeneveld PW, Waldo S, Yeh RW, et al. Abstract 105: The Relationship Between Public Reporting of Outcomes and the Use of Coronary Angiography for Patients With Cardiac Arrest. *Circulation: Cardiovascular Quality and Outcomes.* 2018;**11**(suppl_1). https://doi.org/10.1161/circoutcomes.11.suppl_1.105.
144. Pandey AK, Prashant A, Gupta R, Kakkar H, Yadav J, Bansal S. Managing Transparency and Disclosure to Prevent Medical Error in Indian Hospitals. *Indian Journal of Forensic Medicine & Toxicology.* 2018;**12**(1). <https://doi.org/10.5958/0973-9130.2018.00004.X>.
145. Chiu AS, Arnold BN, Hoag JR, Herrin J, Kim CH, Salazar MC, et al. Quality Versus Quantity: The Potential Impact of Public Reporting of Hospital Safety for Complex Cancer Surgery. *Ann Surg.* 2019;**270**(2):281-7. [PubMed ID:29697446]. <https://doi.org/10.1097/SLA.0000000000002762>.

146. Glennie RA, Barry SP, Alant J, Christie S, Oxner WM. Will cost transparency in the operating theatre cause surgeons to change their practice? *J Clin Neurosci*. 2019;**60**:1-6. [PubMed ID:30626523]. <https://doi.org/10.1016/j.jocn.2018.09.024>.
147. Bozic K, Yu H, Zywielski MG, Li L, Lin Z, Simoes JL, et al. Quality Measure Public Reporting Is Associated with Improved Outcomes Following Hip and Knee Replacement. *J Bone Joint Surg Am*. 2020;**102**(20):1799-806. [PubMed ID:33086347]. <https://doi.org/10.2106/JBJS.19.00964>.
148. Gunderson S, Jungheim ES, Kallen CB, Omurtag K. Public reporting of IVF outcomes influences medical decision-making and physician training. *Fertil Res Pract*. 2020;**6**:1. [PubMed ID:32071729]. [PubMed Central ID:PMC7014742]. <https://doi.org/10.1186/s40738-020-00070-7>.
149. Bauhr M, Carlitz R. When does transparency improve public services? Street-level discretion, information, and targeting. *Public Administration*. 2020;**99**(3):500-16. <https://doi.org/10.1111/padm.12693>.
150. Husiatynski M, Klein TJ, Mikkers M. Increasing price transparency in the Dutch health care market does not affect provider choice. 2021.
151. MacEwan SR, Gaughan AA, Beal EW, Hebert C, DeLancey JO, McAleerney AS. Concerns and frustrations about the public reporting of device-related healthcare-associated infections: Perspectives of hospital leaders and staff. *Am J Infect Control*. 2023;**51**(6):633-7. [PubMed ID:35948123]. [PubMed Central ID:PMC10303069]. <https://doi.org/10.1016/j.ajic.2022.08.003>.
152. Ross SE, Lin CT. The effects of promoting patient access to medical records: a review. *J Am Med Inform Assoc*. 2003;**10**(2):129-38. [PubMed ID:12595402]. [PubMed Central ID:PMC150366]. <https://doi.org/10.1197/jamia.m1147>.
153. Fung CH, Lim YW, Mattke S, Damberg C, Shekelle PG. Systematic review: the evidence that publishing patient care performance data improves quality of care. *Ann Intern Med*. 2008;**148**(2):111-23. [PubMed ID:18195336]. <https://doi.org/10.7326/0003-4819-148-2-200801150-00006>.
154. Osborn CY, Mayberry LS, Mulvaney SA, Hess R. Patient web portals to improve diabetes outcomes: a systematic review. *Curr Diab Rep*. 2010;**10**(6):422-35. [PubMed ID:20890688]. [PubMed Central ID:PMC3086814]. <https://doi.org/10.1007/s11892-010-0151-1>.
155. Pearce J, Mazevska D. The impact of public disclosure of health performance data: a rapid. 2010. Available from: https://www.saxinstitute.org.au/wp-content/uploads/12_The-impact-of-public-disclosure-of-health-performance-dat.pdf.
156. Ammenwerth E, Schnell-Inderst P, Hoerbst A. The impact of electronic patient portals on patient care: a systematic review of controlled trials. *J Med Internet Res*. 2012;**14**(6):e162. [PubMed ID:23183044]. [PubMed Central ID:PMC3510722]. <https://doi.org/10.2196/jmir.2238>.
157. Berger ZD, Joy SM, Hutfless S, Bridges JE. Can public reporting impact patient outcomes and disparities? A systematic review. *Patient Educ Couns*. 2013;**93**(3):480-7. [PubMed ID:23579038]. <https://doi.org/10.1016/j.pec.2013.03.003>.
158. Davis Giardina T, Menon S, Parrish DE, Sittig DF, Singh H. Patient access to medical records and healthcare outcomes: a systematic review. *J Am Med Inform Assoc*. 2014;**21**(4):737-41. [PubMed ID:24154835]. [PubMed Central ID:PMC4078277]. <https://doi.org/10.1136/amiajnl-2013-002239>.
159. Kruse CS, Bolton K, Freriks G. The effect of patient portals on quality outcomes and its implications to meaningful use: a systematic review. *J Med Internet Res*. 2015;**17**(2):e44. [PubMed ID:25669240]. [PubMed Central ID:PMC4342639]. <https://doi.org/10.2196/jmir.3171>.
160. Wasfy JH, Borden WB, Secemsky EA, McCabe JM, Yeh RW. Public reporting in cardiovascular medicine: accountability, unintended consequences, and promise for improvement. *Circulation*. 2015;**131**(17):1518-27. [PubMed ID:25918041]. <https://doi.org/10.1161/CIRCULATIONAHA.114.014118>.
161. Behrendt K, Groene O. Mechanisms and effects of public reporting of surgeon outcomes: A systematic review of the literature. *Health Policy*. 2016;**120**(10):1151-61. [PubMed ID:27638232]. <https://doi.org/10.1016/j.healthpol.2016.08.003>.
162. Zhang A, Prang KH, Devlin N, Scott A, Kelaher M. The impact of price transparency on consumers and providers: A scoping review. *Health Policy*. 2020;**124**(8):819-25. [PubMed ID:32576391]. <https://doi.org/10.1016/j.healthpol.2020.06.001>.
163. Prang KH, Maritz R, Sabanovic H, Dunt D, Kelaher M. Mechanisms and impact of public reporting on physicians and hospitals' performance: A systematic review (2000-2020). *PLoS One*. 2021;**16**(2):e0247297. [PubMed ID:33626055]. [PubMed Central ID:PMC7904172]. <https://doi.org/10.1371/journal.pone.0247297>.
164. Bouzarjomehri H, Maleki M, Asl IM, Ranjbar M. Principles of Transparency Development in Health Systems: A Systematic Review. *Health Scope*; **14**(2).
165. Bouzarjomehri H, Akbari-Sari A, Jaafari-Pooyan E, Herandi Y. Improving Transparency of Hospitals' Performance: Recommendations for Iran. *Hosp Top*. 2022;**100**(1):16-25. [PubMed ID:33823743]. <https://doi.org/10.1080/00185868.2021.1904803>.
166. Bouzarjomehri H, Maleki M, Asl IM, Ranjbar M. Enhancing Transparency: Core Principles for Developing Health Systems. *Health Scope*; **14**(2).